

27 March 2025

Freedom of Information Request, Oxford City Council – Reference: **FOI2025/00245**

Further to our acknowledgement, we can confirm that Oxford City Council can advise as follows in response to your Freedom of Information Request received on 10 March:

Request

Dear Oxford City Council,

1. From 01 January 2020 to 31 December 2024 (or the most recent data you hold), please provide both the monthly and annual cost to the Council for interpreter services. For each period please provide details of the languages for which an interpreter was required.

Response

Interpreting Services

2022	2023	2024
Arabic	Punjabi	Albanian
Tigrigna	Bengali	Greek
Farsi	Polish	Indonesian
Kurdish - Sorani	Albanian	Spanish
Pashto	Greek	Kurdish - Kurmanji
Urdu	Indonesian	Swahili
Portuguese	Spanish	Somali
Amharic	Kurdish - Kurmanji	Thai
Ukrainian	Swahili	Cantonese
Kurdish	Somali	Italian
Turkish	Thai	Portuguese - Brazilian
Hungarian	Cantonese	Romanian
Dari	Italian	Farsi, Western (Persian)

Punjabi	Portuguese - Brazilian	Russian
Bengali	Romanian	Kurdish - Bahdini
Polish	Farsi, Western (Persian)	Slovak
Albanian	Russian	Bulgarian
Greek	Greek	Tetum
Indonesian	Indonesian	Mandarin
Spanish	Spanish	Afghani
Kurdish - Kurmanji	Kurdish - Kurmanji	Lithuanian
Swahili	Swahili	Sylheti
Somali	Somali	Tigrigna
Thai	Thai	Farsi
Cantonese	Cantonese	Kurdish - Sorani
Italian	Italian	Pashto
Portuguese - Brazilian	Portuguese - Brazilian	Urdu
Romanian	Romanian	Portuguese
Farsi, Western (Persian)	Farsi, Western (Persian)	Amharic
Russian	Russian	
Kurdish - Bahdini	Kurdish - Bahdini	
Slovak	Slovak	
Bulgarian	Bulgarian	
Tetum		
Mandarin		

Translation services

2022	2023	2024
Urdu	Arabic	Pashto
Polish	Kurdish - Sorani	Arabic
Farsi	Pashto	Farsi
Italian	Persian	Kurdish - Sorani
	Spanish	Tigrigna
	Tigrigna	Tigre
	Polish	
£1120	£1233	£811

If you disagree with any part of the response to your request, you are entitled to ask the Council for an internal review of the decision(s) made. You may do this by writing to the Monitoring Officer, by either email monitoringofficer@oxford.gov.uk – or by post to Monitoring Officer, Oxford City Council, Town Hall, St Aldate's, Oxford, OX1 1BX. After the result of the internal review, if you remain dissatisfied, you may ask the Information Commissioner to intervene on your behalf. You may do this by writing to the Information Commissioner's Office, Wycliffe Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,

Freedom of Information Officer

| Freedom of Information Team | Law & Governance | Oxford City Council | Town Hall | St Aldate's
| Oxford | OX1 1BX |