

28 March 2025

Freedom of Information Request, Oxford City Council – Reference: **FOI2025/00267**

Further to our acknowledgement, we can confirm that Oxford City Council can advise as follows in response to your Freedom of Information Request received on 28 February:

Request

I am writing to request information under the Freedom of Information Act 2000. I would be grateful if you could provide the following data regarding noise complaints received by the council.

1. The total number of noise complaints received by the council in the calendar year 2024 (1st January – 31st December), broken down by category of complaint, including (but not limited to), domestic noise, commercial noise, construction noise, traffic/transport noise, public events noise, etc.
2. The same data for the calendar years 2023, 2022, 2021, and 2020, also broken down by category.

If it is not possible to provide the requested data for all years within the statutory 20-working-day timeframe, please prioritise the most recent year (2024) and indicate whether the historical data can be provided at a later date.

I would prefer to receive this information in an electronic format, ideally as a CSV or Excel spreadsheet.

Thank you for your time and assistance. I look forward to your response within the statutory deadline.

Response

Year (April - April)	Commercial Noise Complaints , Construction Noise Complaints Noise App complaints
2021-2022	485
2022-2023	517
2023-2024	472
2024 -2025	460

Domestic Noise

Year	Number of cases
2020	1194
2021	1145
2022	1340
2023	1164
2024	1136

If you disagree with any part of the response to your request, you are entitled to ask the Council for an internal review of the decision(s) made. You may do this by writing to the Monitoring Officer, by either email monitoringofficer@oxford.gov.uk – or by post to Monitoring Officer, Oxford City Council, Town Hall, St Aldate's, Oxford, OX1 1BX. After the result of the internal review, if you remain dissatisfied, you may ask the Information Commissioner to intervene on your behalf. You may do this by writing to the Information Commissioner's Office, Wycliffe Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,

Freedom of Information Officer

| Freedom of Information Team | Law & Governance | Oxford City Council | Town Hall | St Aldate's
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