

Freedom of Information Team
Oxford City Council
Email: freedomofinformation@oxford.gov.uk

www.oxford.gov.uk



12 May 2025

Freedom of Information Request, Oxford City Council – Reference: **FOI2025/00450**

Further to our acknowledgement, we can confirm that Oxford City Council can advise as follows in response to your Freedom of Information Request received on 15 April:

Request

Dear Oxford FOI Team,

I hope you're well.

I am writing to submit a request under the Freedom of Information Act 2000. I would be grateful if you could provide the following information:

1. The total number of noise complaints received by Oxford Council in the past 3 years (broken down by year).

2022	2023	2024
1340	1164	1136

2. If available, a breakdown of the complaints by type (e.g. domestic, commercial, construction, etc.).

2022

Type of behaviour	Number
Party	494
Shouting & Arguing	490
Other	198
Dogs	179
DIY	48
Music	45
Alarms	42

Living Noise	17
Buskers	5
Animals	1
TOTAL	1519

2023

Type of behaviour	Number
Party	372
Shouting & Arguing	275
Music	229
Dogs	166
Other	147
Living Noise	86
DIY	48
Alarms	44
Buskers	37
Animal	1
TOTAL	1405

2024

Type of behaviour	Number
Music	427
Party	300
Living Noise	173
Dogs	140
Shouting & Arguing	133
Other	113
Busking	41
DIY	39
Alarms	37
Animals	8
TOTAL	1411

Commercial Noise complaints, construction noise complaints and Noise app complaints.

Year (April - April)	Commercial Noise Complaints , Construction Noise Complaints Noise App complaints
2021-2022	485
2022-2023	517
2023-2024	472

2024 -2025	460
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3. If possible, the number of complaints that resulted in enforcement action or further investigation.

We do not keep this information in this format in relation to further actions. Although the numbers in Q1 do reflect the numbers of cases investigated.

If you disagree with any part of the response to your request, you are entitled to ask the Council for an internal review of the decision(s) made. You may do this by writing to the Monitoring Officer, by either email monitoringofficer@oxford.gov.uk – or by post to Monitoring Officer, Oxford City Council, Town Hall, St Aldate's, Oxford, OX1 1BX. After the result of the internal review, if you remain dissatisfied, you may ask the Information Commissioner to intervene on your behalf. You may do this by writing to the Information Commissioner's Office, Wycliffe Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,

Freedom of Information Officer

| Freedom of Information Team | Law & Governance | Oxford City Council | Town Hall | St Aldate's
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