

Freedom of Information Team
Oxford City Council
Email: freedomofinformation@oxford.gov.uk

www.oxford.gov.uk



10 April 2026

Freedom of Information Request, Oxford City Council – Reference: **FOI2026/00319**

Further to our acknowledgement, we can confirm that Oxford City Council can advise as follows in response to your Freedom of Information Request received on 24 March:

Request

Under the Freedom of Information Act 2000, I would like to request the following information:

Does your council accommodate pets (excluding guide dogs and trained assistance animals) in council provided / arranged temporary accommodation?

No - Oxford City Council does not routinely accommodate pets (excluding guide dogs and trained assistance animals) in council-provided or council-arranged temporary accommodation.

This position is set out in the Council's Temporary Accommodation Placement Policy
[Temporary Accommodation Placement Policy | Oxford City Council](#)

Does your council accommodate pets (excluding guide dogs and trained assistance animals) in council provided / arranged emergency accommodation (specifically for people who are considered legally homeless / threatened with homelessness)?

No. Oxford City Council does not routinely accommodate pets (excluding guide dogs and trained assistance animals) in council-provided or council-arranged emergency accommodation, including accommodation provided to people who are legally homeless or threatened with homelessness.

This position is set out in the Council's Temporary Accommodation Placement Policy -
[Temporary Accommodation Placement Policy | Oxford City Council](#)

Are your responses to questions one and two formalised council policies?

Yes. This position is set out in the Council's Temporary Accommodation Placement Policy.

Does your council work with any partners on the provision of pet-friendly temporary or emergency accommodation, OR has your council worked with any partners on the provision of pet-friendly temporary or emergency accommodation at any point since 1st January 2023 and now?

Yes. Oxford City Council works with providers procured through its Interim Emergency Temporary Accommodation Framework whose specification requires providers to allow pets wherever practicable, with refusals not to be unreasonably withheld.

Does your council (at the time of writing) work with AT LEAST ONE temporary or emergency accommodation provider that will accept pets (not taking into account whether they are available / have vacancies at the present time)?

Yes. Oxford City Council works with emergency accommodation providers procured through its Emergency Housing Framework who are required under the framework specification to accept pets wherever practicable.

If you disagree with any part of the response to your request, you are entitled to ask the Council for an internal review of the decision(s) made. You may do this by writing to the Monitoring Officer, by either email monitoringofficer@oxford.gov.uk – or by post to Monitoring Officer, Oxford City Council, Town Hall, St Aldate's, Oxford, OX1 1BX. After the result of the internal review, if you remain dissatisfied, you may ask the Information Commissioner to intervene on your behalf. You may do this by writing to the Information Commissioner's Office, Wycliffe Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,

Freedom of Information Officer

| Freedom of Information Team | Law & Governance | Oxford City Council | Town Hall | St Aldate's
| Oxford | OX1 1BX |