

14 October 2024

Freedom of Information Request, Oxford City Council – Reference: FOI2024/01068

Further to our acknowledgement, we can confirm that Oxford City Council can advise as follows in response to your Freedom of Information Request received on 24 September:

Request

I am writing to request the following data under the Freedom of Information Act.

If all the below questions cannot be answered within the appropriate time limit, please can you answer the questions in order as below until the limit is reached.

1. How many home adaptations were delivered in the following financial years under the Disabled Facilities Grant (DFG)?

I) 2019-20	137
II) 2020-21	145
III) 2021-22	134
IV) 2022-23	212
V) 2023-24	140

2. How many of the home adaptations delivered, as outlined in question 1, related to a) under-18s, and b) adults aged between 18 and 64? Please break the figures down by the following financial years:

	0-18	18-64	65+
I) 2019-20	9	36	92
II) 2020-21	8	37	100
III) 2021-22	3	48	83
IV) 2022-23	16	57	139
V) 2023-24	8	36	96

3. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the resident's initial enquiry*?

I) 2019-20	102 days
II) 2020-21	116 Days
III) 2021-22	128 Days

- IV) 2022-23 126 days
- V) 2023-24 112 days

*Please understand an "initial enquiry" in all questions as the first contact made by/on behalf of the resident with the local authority regarding a home adaptation, rather than the point at which an application was formally submitted. If such timeframes cannot be calculated because the data is not accessible in this format, please provide timeframes using the nearest data you have available, and explain what this timeframe relates to

4. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the initial enquiry for cases relating to under-18s?

- I) 2019-20 101 days
- II) 2020-21 162 days
- III) 2021-22 212 days
- IV) 2022-23 134 days
- V) 2023-24 139 days

5. Of home adaptations delivered under the DFG in the following financial years, what was the average amount of time, in days, for a home adaptation to be completed from the time of the initial enquiry for cases relating to those aged 18-64?

- I) 2019-20 110 Days
- II) 2020-21 139 Days
- III) 2021-22 134 days
- IV) 2022-23 140 days
- V) 2023-24 137 Days

6. Among residents whose DFG enquiries or applications remain open, what is the longest amount of time a case has been ongoing (in days)? Please provide a figure from the point at which the resident first enquired* about a home adaptation.

441 days.

*Please understand 'first enquired' as the first contact made by/on behalf of the resident with the local authority regarding a home adaptation, rather than the point at which an application was formally submitted. If such timeframes cannot be calculated because the data is not accessible in this format, please provide timeframes using the nearest data you have available, and explain what this timeframe relates to

7. Did the case in question 6 relate to an individual aged i) under-18, ii) 16-64 or iii) 65 and over?

65 and over.

8. What was the total cost of the home adaptations delivered under the DFG in each of the following financial years?

- I) 2019-20 £847,728
- II) 2020-21 £733,675
- III) 2021-22 £629,280
- IV) 2022-23 £1,235,515
- V) 2023-24 £847,183

9. Do you use discretionary powers to top up grants?

Yes.

If you disagree with any part of the response to your request, you are entitled to ask the Council for an internal review of the decision(s) made. You may do this by writing to the Monitoring Officer, by either email monitoringofficer@oxford.gov.uk – or by post to Monitoring Officer, Oxford City Council, Town Hall, St Aldate's, Oxford, OX1 1BX. After the result of the internal review, if you remain dissatisfied, you may ask the Information Commissioner to intervene on your behalf. You may do this by writing to the Information Commissioner's Office, Wycliffe Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,

Freedom of Information Officer

| Freedom of Information Team | Law & Governance | Oxford City Council | Town Hall | St Aldate's
| Oxford | OX1 1BX |