

Freedom of Information Team
Oxford City Council
Email: freedomofinformation@oxford.gov.uk

www.oxford.gov.uk



10 April 2025

Freedom of Information Request, Oxford City Council – Reference: **FOI2025/00122**

Further to our acknowledgement, we can confirm that Oxford City Council can advise as follows in response to your Freedom of Information Request received on 13 March 2025:

Request

Under the Freedom of Information Act (2000), I would like to request information about energy efficiency improvements in residential properties within the jurisdiction of your local authority.

Specifically, I would like to request the following:

The total number of residential properties in the local authority that have benefitted from council-sponsored or council-organised energy efficiency improvements.

The total cost of these energy efficiency improvements to the local authority.

The total cost of these energy efficiency improvements to the households that received them.

Please can you provide this information broken down by year, if possible, and specify the types of energy efficiency improvements included in this data.

Response

For Council Housing see table below:

Year	Total annual Cost (£)	Measures	Number of properties
2018/19	£22,586.48	Loft insulation	unavailable
2019/20	£4,671.80	Loft insulation	unavailable
2021/22	£754,580.53	Loft insulation, Cavity wall insulation, draughtproofing to meet EPC C	66
2022/23	£0	No measures installed	
2023/24	£0	No measures installed	

Year	Total annual Cost (£)	Measures	Number of properties
2024/25	TBC at year end	Measures to meet EPC C - Loft insulation, Cavity wall insulation, draughtproofing, Windows and doors, ASHPs	Circa 200 properties

For Local Authority Delivery Grants to other households - fully funded by DESNZ administered by GSENZH so no cost to the Council or the householder- see information below:

Sustainable Warmth (comprising LAD3 and HUG1) and Home Upgrade Grant 2 were government funding schemes for local authorities to help install energy saving upgrades and low carbon heating in low-income households. Oxford City Council joined the Greater South East Net Zero Hub for the administration of this scheme. The City Council did not operate the scheme directly but we had an allocation of funding in our local authority area and we promoted the funding to our residents.

GSENZH held the contract with the managing agents who administered the schemes.
 SW-LAD3 - 30 properties completed, 1 x Cavity Wall Insulation, 5 x Loft Insulation and 25 x Solar PV - Total Grant - £237,487.96 (Scheme operated between 1April 2022 to March 2023)

SW-HUG1 - 3 properties completed, with 2 x Solar PV, 1 x Loft Insulation and 1 x Park Home floor insulation. Total grant - £32,284.52 (Scheme operated between 1April 2022 to March 2023)

HUG2 - Scheme ends on 31st March 2025 - final figures not yet received. April 2023 to date figures are: 6 x completed homes. Range of measures including: ASHP x4 , Heating Controls x 4, Cavity Wall Insulation x 1, High retention storage heater x 1, Loft Insulation x 3, solar PV x 5, ventilation x 3, Wet Central Heating x 4. Total cost of grant funded measures: £160,350.52

Local Authority Projects to encourage retrofit:

Clean Heat Streets project fully grant funded - no cost to the local authority. The average cost of installation was £4,910, with a range of £508 to £10,810 (after £7,500 grant discount had been applied).

Oxford City Council was a lead partner in this government funded trial trying to demonstrate that:

- A significant number of households living in the same neighbourhood will pay to switch to Heat Pumps (around 100 heat pumps in 600 homes)
- A large number of heat pumps can be installed and operated without causing issues for the local electricity network.

Launched in April 2023

- 129 sign-ups out of 600 homes
- 95 free surveys complete
- 31 Air Source Heat Pump installations

See table overleaf:

Target group	Homes in target group	Registered interest (% of total homes)	Surveys completed (% of total homes)	Quotes accepted (% of total homes)	Installs completed through HPR	Installs completed outside of HPR
#1	54	29	22	9	8	0
#2	43	6	5	1	0	1
#3	274	68	49	9	0	8
# 4	229	6	4	1	0	1
Total	600	109	80	20	8	10
Outside target area		46 total (Only 24 lived on eligible streets)	15	7	0	7

If you disagree with any part of the response to your request, you are entitled to ask the Council for an internal review of the decision(s) made. You may do this by writing to the Monitoring Officer, by either email monitoringofficer@oxford.gov.uk – or by post to Monitoring Officer, Oxford City Council, Town Hall, St Aldate's, Oxford, OX1 1BX. After the result of the internal review, if you remain dissatisfied, you may ask the Information Commissioner to intervene on your behalf. You may do this by writing to the Information Commissioner's Office, Wycliffe Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,

Freedom of Information Officer

| Freedom of Information Team | Law & Governance | Oxford City Council | Town Hall | St Aldate's
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